

# Energy efficiency information and programs for businesses



## HOW TO GET BETTER ENERGY OFFERS FOR YOUR BUSINESS

**Small to medium sized business customers** can use the Australian Government's Energy Made Easy comparison service to find the best energy offer for their business. Enter the details of your past energy use and the website will provide information and estimated costs for a range of offers from different retailers operating in South Australia. Go to [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au) or call 1300 585 165 for more information.

**Large customers** who use over 160 megawatt-hours need to negotiate energy contracts with retailers directly. During the negotiation process, discuss your energy and service needs as well as potential upfront and ongoing costs, such as connection costs, electricity usage and demand tariffs, non-energy charges including metering and maintenance, and potentially other distribution, network or regulatory charges.

Large businesses may have employees who can undertake these negotiations with energy retailers, otherwise specialist consultants can assist.

## BUSINESS ENERGY AUDITS

**An energy audit will provide a business with a clear overview of all savings opportunities on site. That way, a business can select the investments that best suit the site and budget. There are three different types of audits: basic, detailed and precision subsystem.**

Energy efficiency is an investment that can deliver an excellent financial outcome, but investments need to be properly targeted. If a business is considering investing in energy efficiency, an energy audit is the first step.

### Energy productivity recommendations identified during audits commonly include:

- behaviour change
- heating, ventilation and air-conditioning system upgrades
- lighting updates and control systems
- power factor correction equipment
- variable speed drives
- solar photovoltaic systems
- energy storage systems
- energy demand management systems

More information, including details of audit types, is available at: [www.eec.org.au/for-energy-users/tools-methodologies-menu/energyauditing](http://www.eec.org.au/for-energy-users/tools-methodologies-menu/energyauditing)

For further information about using and saving energy go to: [www.sa.gov.au/energy](http://www.sa.gov.au/energy)



## SOUTH AUSTRALIAN GOVERNMENT'S ENERGY PLAN

A comprehensive energy plan is being implemented to take charge of the state's energy future and deliver reliable, affordable and clean power for South Australians. For more detail about the plan, go to: [ourenergyplan.sa.gov.au](http://ourenergyplan.sa.gov.au)



## BUSINESS SUPPORT PROGRAMS AND INFORMATION

To help South Australian businesses become more sustainable, the following services and grants are available:

The **Energy Productivity Program (EPP)** is a two-year, \$31 million program designed to help businesses that consume more than 160 megawatt-hours per annum manage their electricity costs. For more information go to: <http://dpc.sa.gov.au/energyproductivity>

The **Retailer Energy Efficiency Scheme (REES)** requires larger energy retailers to help households and small to medium sized businesses save energy.

Obligated energy retailers are set annual targets for delivering energy efficiency activities to both households, and small and medium businesses.

Businesses can contact any retailer, not just their existing one, to ask if they can receive any energy efficiency activities through the REES. More information is available at [www.sa.gov.au/energy/rees](http://www.sa.gov.au/energy/rees)

The **Energy Advisory Service** provides free, independent information on a range of energy topics. Businesses can contact the service on 8204 1888 or 1800 671 907 during business hours or email [energyadvice@sa.gov.au](mailto:energyadvice@sa.gov.au)



## ADDITIONAL PROGRAMS

**GRANTassist** provides businesses with access to up to date information on state and federal government assistance and programs. Visit [www.grantassist.sa.gov.au](http://www.grantassist.sa.gov.au) for more information.

## ELECTRICITY PRICES

**Retail energy prices in South Australia are determined solely by competitive market offers by retailers, and are not set by state or federal governments.**

Energy retailers establish their own prices, and customers can compare electricity retailers and select a company that meets the specific needs of their business.

The price customers are charged reflects the total cost of delivering electricity to a connection point. Electricity tariffs (the amount customers pay per kilowatt-hour of electricity used) and daily supply charges are made up of the different costs retailers pay to provide electricity to a customer's property.

These include wholesale costs, network and retail costs and costs associated with environmental policies and can differ between businesses. For more information about costs, go to: [www.aer.gov.au/consumers/my-energy-bill](http://www.aer.gov.au/consumers/my-energy-bill)



THE AUSTRALIAN  
GOVERNMENT HAS DIRECTED THE

**AUSTRALIAN COMPETITION AND  
CONSUMER COMMISSION (ACCC)**

TO REVIEW RETAIL ELECTRICITY PRICES,  
WITH A FINAL REPORT DUE BY

**30 JUNE 2018**

FOR FURTHER INFORMATION ABOUT USING AND SAVING ENERGY GO TO: [WWW.SA.GOV.AU/ENERGY](http://WWW.SA.GOV.AU/ENERGY)