

REMOTE AREAS ENERGY SUPPLIES (RAES) FEES AND CHARGES

Applicable from 1 November 2017

Service	Application/Comments	Charge (incl GST)
Electricity Supply and Consumption	The South Australian government subsidises electricity for communities under the RAES scheme by aligning domestic and commercial tariffs to the average of standing offers from electricity retailers supplying to the South Australian on-grid market.	See RAES Tariff Sheets
Generation Levy	Applies to new connections and applications for increased capacity of supply. <i>Cost is a per kVA figure over a 10kVA threshold allowance.</i>	\$1,650 per kVA
Special Meter Reading	Applies if a meter reader is required to visit a property to conduct an out of cycle meter read. <i>Date stamped meter photos may be an acceptable alternative.</i>	\$100
Charge for Meter Test	Applies if a customer has requested a meter test and the meter is found not to be faulty	\$165
Disconnection of Supply and Final Meter Reading	No charge will apply for customer requested disconnections and final readings where at least 3 business days notice has been provided to the RAES retail contractor. <i>A special meter reading fee will apply if 3 business days notice has not been provided</i>	Nil
	Clause 27.1 of the Connection & Supply Contract allows that a supply address can be disconnected under certain conditions. A charge will apply for both the disconnection and reconnection of supply associated with the enforcement of Clause 27.1 disconnections.	\$100
Meter Replacement	Applies when damaged equipment needs replacing and the customer is shown to be responsible for the damage	Full Cost
Permanent Removal of Supply	Permanent removal of supply may include removal of an overhead service or disconnection of overhead or underground services. Listed charge will apply where the work can be conducted as part of the distribution contractor's existing schedule of works for the area. <i>Full cost of service will apply where sufficient notice has not been provided and removal is required outside of existing work schedules.</i>	\$75

The Government of South Australia reserves the right to charge the full cost of service in situations not covered above.

RAES Tariff Sheets and the RAES Customer Connection and Supply Contract can be obtained at www.sa.gov.au/energy/raes

Any queries regarding RAES fees and charges should be directed to Cowell Electric Supply on 1800 805 020 or cowellelectric@cowellelectric.com.au.